

Coronavirus (COVID-19) pandemic - message to customers

Hunter Valley Express is open for business.

The World Health Organization has announced that COVID-19 is a pandemic.

Hunter Valley Express is implementing protocols to help slow the spread of the Coronavirus and to protect its customers, suppliers and employees.

Our employees have been advised to follow the Australian Department of Health's recommended precautions concerning good hygiene and social distancing, as set out below.

Our employees will continue to use their electronic devices for proof of delivery, however the recipient will not be asked to sign but will be required to provide his or her full name and contact telephone number.

At this stage, we do not anticipate any significant disruption to our services but we will review the situation on a daily basis and any significant changes will be posted on our website www.huntermvalleyexpress.com.au.

If your workplace has introduced any protocols that we need to know about or if you have any queries please do not hesitate to contact Tristram Pedretti on 0428 032 076.

We greatly appreciate your cooperation!

Tim Walters
Managing Director
Hunter Valley Express

Good hygiene

Everyone must practise good hygiene to protect against infection and prevent the virus spreading.



Good hygiene includes:

- covering your coughs and sneezes with your elbow or a tissue
- disposing of tissues properly
- washing your hands often with soap and water, including before and after eating and after going to the toilet
- using alcohol-based hand sanitisers
- cleaning and disinfecting surfaces
- if you are sick, avoiding contact with others and staying more than 1.5 metres away from people

Read more about [protective measures against coronavirus](#) on the World Health Organization website.

If you have a confirmed case, you need to [self-quarantine](#) to prevent it spreading to other people.

Social distancing

One way to slow the spread of viruses is social distancing. For example:

- staying at home when you are unwell
- avoiding large public gatherings if they're not essential
- keeping a distance of 1.5 metres between you and other people whenever possible
- minimising physical contact, especially with people at higher risk such as older people and people with existing health conditions